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QUALITIES OF A GOOD SCRUMMASTER

1

SERVANT LEADER

An empathetic listener and healer. This self-aware, steward is committed to the growth of people.

2

COACH

Can coach the other team members on how to use Scrum in the most effective manner.

3

FRAMEWORK CHAMPION

Is an expert on how Scrum works and how it should be applied.

4

PROBLEM SOLVER

Protects the team from organizational disruptions or internal distractions or helps remove them.

5

FACILITATOR

Neutral participant who helps a group of people understand their common objectives and assists them to achieve these objectives.

5

QUALITIES OF A BAD SCRUMMASTER

1

BOSS

Has the ability to hire and fire others.

2

TASKMASTER

Myopically focused on assigning and tracking progress against tasks.

3

PRODUCT MANAGER

Responsible for managing schedule, budget, and scope of the product.

4

APATHETIC

Lacks interest in or concern about emotional, social, or spiritual well being of others.

5

PERFORMANCE REVIEWER

Responsible for documenting and evaluating job performance.